

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 31<sup>st</sup> day of January 2020**  
**C.G.No:249/2019-20/ Guntur Circle**

**Present**

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. A. Ramdas  
Sri. Dr. R. Surendra Kumar

**Chairperson**  
**Member (Finance)**  
**Independent Member**

***Between***

Smt. Ranga Venkata Naga Padma Latha,  
Rama Talkies Line,  
Beside SBI,  
Macherla,  
Guntur- Dist

**Complainant**

***AND***

1.Assistant Accounts Officer/ERO/Macherla  
2.Deputy Executive Engineer/O/ Macherla  
3.Executive Engineer/O/Macherla

**Respondents**

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**ORDER**

1. Complainant presented a complaint before the Forum regarding revision of CC bill by withdrawing additional load amount raised in her bill.
2. Respondents No. 1,2 and 3 filed their join written submission before the Forum wherein they have stated that on representation of the consumer the premises was inspected by and confirmed the connected load 2860 watts. As per the final orders issued by Executive Engineer/O/Macherla the additional load amount was nil. Accordingly the CC bill of the complainant was revised and an amount of Rs.4,200/- was withdrawn vide RJ .No.11/12-2019 and the grievance of the complainant was resolved.
3. When the complainant was contacted phone by the Forum on 18.01.2020 at 11.35 A.M., she expressed her satisfaction in resolving her grievance.

**DESPATCHED**  
**DATE** 03/02

